Port Questionnaire

*(to be filled out per ship per call!)*

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| --- | --- |
| **Ship** | Artania |
| **Port City** | Mariehamn |
| **Date** | 27 June 2019 |
| **Arrival time** | 08:00 |
| **Departure time** | 14:00 |
| **Public Holiday** | Yes:  No: |
| **Name & Address of Port** | Västerhamn, Birka Terminal, Mariehamn |
| **Name/No of expected Berth** | Pier 1-2 |

## Port Facilities

|  |  |
| --- | --- |
| Bank | Yes:  No: |
| Post Office – Kiosk provides stamps & letter box | Yes: No: ☐x |
| Shops | Yes: x No: ☐ |
| Tourist Information | Yes: x No: ☐ |
| Telephone | na |
| Wi-Fi | Yes: x No: ☐ FOC: x |
| Taxi | Yes: x No: ☐  Phone: +358-18-26000 |
| Bus station | Yes:  No: |
| Hop On / Hop Off | Yes: No: x |

## General Port Information

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| --- | --- |
| * Distance to port exit * Is it allowed to walk inside the port?   + If no, is there a shuttle service? * Is it allowed to ride a bicycle inside the port area?   + If not, can they be carried in the shuttle? * Shuttle Service to the city center * Is it allowed to bring any kind of food ashore? | * 100-300 metres depending on gangway position * Yes: No: * Yes: No:  FOC: * Yes: No: * Yes: No: * Yes: No:  FOC: * Yes: No: |

## Country Information

|  |  |
| --- | --- |
| Currency | Euro |
| Accepted Payements:   * Only local currency: * Cash in US $ * Cash in € * Credit Cards * Maestro / Debit Card | * Yes: x No: ☐ * Yes: ☐ No: x * Yes: x No: ☐ * Yes: x No: ☐ * Yes: x No: ☐ |
| Postage   * Postcard * letter | * 1,40€ * 1,40 up to 50g |
| Typical Souvenir | Handicraft, black bread, midsummer pole decorations |

## Distances

|  |  |  |  |
| --- | --- | --- | --- |
| * City Center * Next recommendable beach * Airport * Main Station | * Market square * Lilla Holmen * Mariehamn * na | km: 1,1  km: 1,5  km: 5,6  km: na | Taxi fare: 8 eur  Taxi fare: 9 eur  Taxi fare: 12-14 eur  Taxi fare: na |

## General Information

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|  | Where: | Business/Opening Hours: |
| Tourist Information | * Visit Aland Storagatan 11 | * 9-17 |
| Post Office | * Nygatan | * 9-17 |
| Shopping | * Storagatan (main shopping street) | * 10-18 |
| Museums | * Maritime Museum and museumship Pommern, Åland museum (history, art) | * 10-17 |
| Restaurants | * Restaurant ÅSS, Indigo, Brasserie Ångbåtsbryggan, Dinos, | * 11 - late |
| Places of interest: | * Museumship Pommern. Jan-Karlsgården, Kastelholm castle, | * 10-17 |
| Shuttle services FOC | * Tbc, every half hour from port to market square and Maritime Quater. Port of Mariehamn will present a schedule before arrival | * tbc |

## Special Remarks

Tourist information and souvenir kiosk are open in the port during port hours. To reach the port building pass a staircase (entrance right hand door from pier) with 28 stairs total or take the elevator (entrance left hand door). See attached photo.